



Island Holidays Booking Form

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PLEASE COMPLETE AND SEND this form to Island Holidays with your non-refundable deposit (10% of the cost of your holiday). Flights will be payable when they are booked by us and the balance of payment will be due ten weeks prior to departure. We can accept deposits by credit card but regret that a 2% supplement will have to apply to full payment. There is no surcharge for debit cards. Please use **BLOCK LETTERS** throughout.

Tour Departure date

Mr/Mrs/etc First Name Mr/Mrs/etc First Name

Surname Surname

Please give your names as shown on your Passport and if you are known by another name(s) please state in brackets

Correspondence All correspondence and tickets will be sent to the first named above, whose address is:

Tel (home) Tel (work) Mobile E-mail

Date of birth Date of birth

Passport Information (overseas tours only)

No. Nationality

Date of issue Date of issue

Date of expiry Date of expiry

Place of issue Place of issue

Single room All accommodation is based on sharing a twin-bedded room. If you require a single room (where available) please tick box.

Cabin type where applicable

Please note that single rooms may not be available in areas with limited accommodation. We would inform you if applicable.

Special dietary or other requirements (please specify)

Travel Insurance
Insurance provider
Policy no.
Expiry date

Emergency contact Contact details of the person you would like us to contact in the unlikely event of an emergency

Tel (home) Tel (work) Mobile E-mail

Enclosed Deposit £ **Date**

Signature

By signing this form you accept in full the conditions of booking as set out on the back of this form and in any subsequent correspondence. Proprietor: Libby Weir-Breen. ATOL: 2725





Island Holidays Booking Conditions

A reservation is made when the completed booking form and appropriate deposit (usually 10%) have been accepted by us and a letter of confirmation issued. The balance payment is due 10 weeks before departure (unless otherwise stated in the confirmation letter). We reserve the right to request payment for the airfare element at the time of booking the flights.

Cancellations must be made by telephone and confirmed in writing. Our cancellation charges are:

Cancellation more than 10 weeks prior to departure: loss of deposit.

Cancellation between 7 & 10 weeks prior to departure: charge of 70% of the cost of the holiday.

Cancellation less than 7 weeks prior to departure: charge of 100% of the cost of the holiday.

Remember that your travel insurance is taken out to ensure that you don't suffer because of cancellation for unavoidable reasons. We will issue you a cancellation invoice and attach a copy of these conditions for you to pass on to your insurance company.

We will take all reasonable steps to ensure that holidays are not cancelled or altered as a result of overbooking of accommodation. In the event of a double booking we will make alternative arrangements at the sole discretion of Island Holidays.

Most Island Holidays tours are based on a minimum group size. In the event that this minimum number is not achieved by 30 days prior to departure we reserve the right to cancel the tour and make full refund of all payments made to us. Alternatively we may offer to run the tour as planned but subject to a surcharge, with the written agreement of our clients. We will not cancel your holiday after 30 days prior to departure unless we are obliged to do so by force majeure—war or threat of war, riot, civil strife, terrorist action, nuclear disaster, natural disaster, fire or adverse weather conditions, or by industrial dispute which unavoidably prevents a carrier, hotelier or other supplier from performing their contract; and all other similar events beyond our control. If we are compelled to cancel your holiday we shall inform you without delay. We shall give you the opportunity to accept another holiday of comparable value or standard or receive a refund of all payments made.

All prices quoted are based on tariffs and rates of exchange prevailing at the time the holiday is costed. We reserve the right to make reasonable adjustments of not more than 15% at any time prior to 30 days before departure and will absorb the first 2% of the difference between the original and revised costs. In the unlikely event of a price increase of more than 15% being required, clients shall have the right to cancel and receive a full refund provided that written notice of such cancellation is received within 10 days of the date the increase is advised. In return for these assurances, no refund will be made in the event

of a favourable movement in exchange rates. We further reserve the right to pass on any increase in cost (for example airport and airline taxes, increased air fares and fuel surcharges) which is implemented after the holiday has been costed or after final payment has been made.

All clients taking part in tours outside the UK must be in possession of a full passport, the validity of which does not expire until at least six months after completion of the tour, plus visas and other necessary documents.

We cannot accept responsibility or be held liable for loss, damage or theft of luggage and/or personal belongings. Travel insurance is compulsory and no responsibility is taken by Island Holidays should you be under-insured.

All accommodation is in the equivalent of two-star or above although in remote areas actual classifications do not exist. Prices in our brochure and leaflets are based on two people sharing a twin room. On some holidays it may not be certain that single rooms will be available (and we may not be able to confirm the situation until we arrive). If a previously confirmed single room is not available we shall make a refund of the supplement paid. For single travellers who are willing to share we shall attempt to keep costs to a minimum for them by allocating another person with whom to share. However it is not always possible to do so and, if no room-mate is available, we reserve the right to charge single room supplements.

We very much hope you will have no complaints but if something is wrong please draw it to the attention of your tour leader at the time or contact Island Holidays directly. Minor matters and misunderstandings can usually be put right. If things are not sorted out to your satisfaction you should state your complaint in writing not more than 28 days after the ending date of your holiday.

Jurisdiction: The contract and these conditions shall be governed by Scottish Law and the client consents to the exclusive jurisdiction of the Scottish courts.



ATOL PROTECTED

Our holidays and flights are ATOL Protected under Licence 2725. In the unlikely event of our insolvency the Civil Aviation Authority will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk